Frequently Asked Questions

Here you can find answers to questions candidates often ask about the digital exams.

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General questions about digital exams

What are the benefits of taking a digital exam?
One of the major benefits of the digital exams are that results are received much faster, in just 5-10 working days compared with 4-6 weeks for paper-based exams. When taking the exam itself, other benefits include:

• You can do the listening tests with headphones, so the sound quality is good.
• You can adjust the volume of the audio.
• You can adjust the size and colour of the font.
• You can easily edit your writing and use the word count to see how many words you've written.
• You don't need to transfer your answers to a separate answer sheet.

Can I bring a pen and paper to the exam to take notes?
You can bring a pen or pencil to take notes. The paper will be provided by the exam centre. Leave the paper on the table once the exam is finished.

If I can't answer a question, can I come back to it again later?
Yes, you can check and change your answers at any time before the end of the test.

How will I know which questions I haven't answered yet?
All questions have a grey line above the question number. The line will change to black when it has been answered. The unanswered questions will remain grey.

How do I know how much time I have left?
There is a timer at the top of the screen. When there are 5 minutes remaining, the time switches from showing only full minutes to showing minutes and seconds. When there is 1 minute remaining, the background colour changes and the text turns red.

Will I be able to do the exam from home?
No, you will take the exam in an exam centre, at your school, or at another location, depending on local arrangements. Check with your teacher or exam centre.
Can I adjust the contrast and the text size?
Yes, you can. Click on Settings button which shows as three lines at the top of the screen on the right.

Select the contrast and text size that is right for you.

Is there a sample test for the digital exams?
Yes, you can find sample tests for the digital exams on our website. Choose the exam you want to take, and you will find an example of a digital test. Make sure you also watch the tutorial for the exam you are taking.

What if there are technical issues on the day of the exam?
Technical issues are not common and, if there are any, your exam centre can usually resolve them quickly. They will advise you on what you need to do.

What if my computer has technical issues during the exam?
In the case of technical issues during the exam (e.g. your computer does not respond, or the audio is not playing), please raise your hand immediately.

Can I use the internet to look up words or answers?
No, you will not have access to the internet from the test computer.
Common questions about the digital Reading test

How can I underline or highlight text?
Select the text you want to highlight, right click and choose “Highlight”.

To remove the highlighting, click again and choose “Delete highlight”.

How can I make notes?
Select the passage you would like to make notes about, right click and choose “Note”. This will automatically highlight the passage too. You can copy and paste from your electronic notes to the answers.

Can I see all the text and questions at the same time?
You may have to move the scroll bar to read the whole text and see all the questions.
Common questions about the digital Writing test

**Can I plan and make notes?**
Yes, you will be given paper that you can use to plan and make notes for the Writing test. Please make sure to leave all the paper in the exam room once the exam has finished.

**Will the words I type be counted automatically?**
Yes, the words are counted automatically as you’re typing.

**Can I edit my writing?**
Yes, you can copy and paste, delete and edit what you write at any time during the Writing test.

**Is there a spell-checker?**
No. It is important to proofread your answers before the end of the test.
Common questions about the digital Listening test

Can I adjust the volume of the audio?
Yes, you can change the volume by using the bar in the bottom right at any time during the test.

Can I pause the listening?
No, you cannot pause the listening. You will hear each track twice.

Do I have any time to review my answers before the end of the test?
Yes, you have two minutes to check your answers before the test ends.

Common questions about the Speaking test

How is the Speaking test done in the digital test?
The Speaking test is the same as in the paper-based exam. You take it together with one or two other candidates. There are two examiners. One of the examiners talks to you and the other examiner listens.